



*An Introduction to*



**HOLIDAY VILLAGE**



*Your Dream Career*

The Journey Starts Here.



*Hello & welcome to*

# THE HOLIDAY VILLAGE

We truly believe the more dedicated support you receive, especially in those early days, the more successful and profitable your business will be.



**PAULA NUTTALL**  
MANAGING DIRECTOR



**SUSAN FORSDIKE**  
OPERATIONS &  
SUPPORT MANAGER



Our team has years of expertise supporting our home based network of agents. From bespoke Business Development to 1-2-1 Administration and Care Team support, for both you and your clients, we promise to look after you every step of the way.

Having that can-do attitude is the ethos of our team. We all strive to ensure you are not only happy, and have everything you need to run your business, but also feel part of our family.

If you are a dedicated travel professional, who is serious about being at the helm of your own travel business, and have the time to do so, then we would be very excited to hear from you soon.

## *So who are we?*

We're a homeworking solution for travel experts, who are looking to start their own travel business with round the clock support from our dedicated and experienced team.

As part of a 4th generation, family business, that's been operating since 1959, we know just how important people are. From building and maintaining the excellent relationships we have with tour operators, across the travel industry, to ensuring our in-house and at-home staff feel supported; we prefer a personal, caring approach. By getting these fundamentals right, it means that our customers also feel acknowledged, supported and cared for - which keeps them coming back to us time and time again.



## TESTIMONIALS

*Because you shouldn't just take our word for it...*

# family

[f æmli] noun

An anchor during rough waters



*the best call  
I ever made*



*support and help  
from day one*



*I really feel  
part of the family*

### CHRISTINE JONES

*I had the most devastating news on the 23 September 2019 that the Company I had worked for for the past 20 years had been taken under with Thomas Cook.*

*I was in shock, heartbroken and scared. I hadn't a clue where to start, or where to go for advice. I was ready to throw in the towel and give up my travel career.*

*After a recommendation to call The Holiday Village, I spoke to Paula.*

*She convinced me that I could get back to work and offer my clients the reassurance they deserved after booking with me for many years. It was the best call I could have made.*

*I have had support and help from day one from Paula, Susan and the Admin Team.*

*They are caring and encouraging, and will do anything they can help your business be a success.*

*It's refreshing to know you are not just another number, but a member of the Holiday Village family.*

### ANDREA SMITH

*I came to The Holiday Village at a time when I needed the flexibility and freedom of homeworking, but I also needed the backup up a solid team.*

*I haven't been disappointed. Paula cares passionately about her business and the people within it. Management is conscientious and ethical, and there's always someone on the end of the phone if I need them. They give me the tools to operate, including an efficient admin team, whilst still allowing me the space to run my business at my own pace.*

### JILL PARKER

*Choosing The Holiday Village was the best decision I ever made. After having my daughter, I needed to have something that worked around my family life but kept me doing what I am most passionate about.*

*Not only do we work with the best business partners, the support from HQ is second to none and I really feel part of the family.*

### MARTIN SANDLAND-OWENS

*I've been working from home for over 20 years, and I can say wholeheartedly this is the best home working company I have run my business through (and I have been with quite a few in my time!).*

*The administration support is exceptional. The freedom and choice of suppliers is great - it allows me to competitively offer lots of options for my clients. I feel I am part of the family, and not just a number.*

## What's in it for you?

Before we discuss the exceptional support you'll receive, let's talk brass tacks...

- 📄 65% commission & £6 fee per booking confirmed
- 🔑 No credit/debit fees deducted from yourself
- 📅 Half commission paid the following month booked, and half six weeks before clients departure (provided you're booking this gives you a steady cash flow)
- 👥 No joining or monthly fees
- 🖼️ Free marketing and creative (bespoke to you)
- 📞 Local telephone number set up for you and business calls paid for by ourselves
- 🌐 Landing page (however we have just signed for a new website where you can blog, add offers etc)
- ✓ Part of MidCounties commercials - exceptional terms & access to deals eg. Blue Bay/Co-op Hols
- 🔒 ABTA & ATOL protected

## Support

- 👍 We support from 9am to 8pm, 7 days
- 📘 Social media business page set up and daily support
- 👉 Closed "holiday offers" page, we post approx 10 offers a day so you can lift and use
- 💬 Closed Facebook group - questions normally answered within ~10 mins, 9am to 9pm
- 📞 Outgoing support calls weekly
- ➡️ 1-2-1 administration support, we deal with all your confirmations and tickets
- 🎓 Training and webinars weekly

So if that all sounds like an appealing package to you, get in touch.  
We can have you set up, usually within days, and remote training poses no issue.



☎ 0800 810 8228 ✉ [careers@theholidayvillage.com](mailto:careers@theholidayvillage.com)

The Holiday Village is part of



incorporating

TRAVEL VILLAGE 

TRAVEL VILLAGE 

 RiverCruising.co.uk  
THE RIVER CRUISE EXPERTS

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